

COMPANY POLICY – THE MISSION OF THE COMPANY

TTH - PTB is a supply company that processes (non-ferrous) metals for the production and supply of parts, spare parts and prototypes for the aviation, aerospace, automotive and other industries. In order to offer customers the best service and highest quality, a team of 15 highly qualified and flexible employees is responsible for the production of batches and part work.

Top management has a clear **vision** of the **strategy** to be deployed and the organization required for this. The company policy focuses on an organization in which **quality** is of paramount importance. Quality is synonymous with **customer satisfaction**, the customer and all their wishes are therefore central. The organization guarantees this by providing a correct **service**, giving the right advice and proactive cost savings in combination with the personal touch that every customer deserves. In addition, the organization also takes into account the requirements and wishes of various **stakeholders** and responds to internal or external **opportunities and risks**.

The organization provides its employees with all **resources** and a professional **working environment** where all business activities can be carried out in accordance with the standards and requirements. To ensure that the products and services are delivered with the utmost care and quality, top management chooses first-class employees with experience or the potential to be educated through competence management and training. All employees are therefore familiar with the business processes and the applicable procedures. In addition, the organization complies with all applicable **laws and regulations**.

To effectively support the organization, top management developed and implemented a **quality management system** according to the EN9100 standard. So TTH - PTB can meet the high customer and quality requirements and the organization can focus on **continuity**, customer satisfaction and **progressive improvement of the organization**. This pursuit of continuous improvement is guaranteed by periodic analysis and evaluation of the quality management system by means of internal audits, the management review and the quality assurance plan that focuses on corrections and corrective actions

The **Plan Do Check Act cycle** is the tool that helps the company make continuous internal improvements. Because it is a cycle that never ends, quality is continuously guaranteed. The strength lies precisely in the repetition, as it is cyclical in nature, the organization continues to look for opportunities for improvement every moment.




TTH - PTB is aware of the need for a sustainable society that takes future generations into account. The world is facing major challenges in dealing with scarce resources and combating climate change.

By creating internal awareness to apply waste processing in a sustainable manner, as well as by collaborating externally with a recognized and licensed waste processing partner, TTH - PTB wants to contribute to environmental sustainability. In addition, TTH - PTB plans its logistical business activities in such a way that sustainable transport is taken into account.

But also in a general sense, social awareness in the field of the environment has become part of the company policy, including the commitment to the prevention of environmental pollution, which will continue to increase in the future.

Top management hereby declares that this quality policy applies at all times to all stakeholders of the company, and was revised, amended and signed on <date>.

RESPONSIBLE TOP MANAGEMENT	SIGNATURE
HOUVEN Bjorn Top management – company owner	

CONFIGURATIONMANAGEMENT		
VERSION	ADJUSTMENT	DATE
1	Original version.	05/09/2023
2	Inert climate clause.	07/03/2024
3	Merger of companies TTH – PreTec Belgium.	10/10/2024
4	-“company” ↔ “organization”; -“corrective and preventive actions” ↔ “corrections and corrective actions”; -Regular text ↔ bold highlights.	24/09/2025